

Results of the Ubuntu Server Edition Survey

Important notes on interpreting this data

We collected this data from users who requested that we send them a server CD. You can find the survey at the end of this report. We did not make it compulsory to respond to the data, the user could choose to skip it and his/her response was captured as no answer. We believe that about 24% of people did this (12,000 of the 50,000 respondents) but we have left their non-responses in for full disclosure.

We did not ask for the much larger number of downloaders of Ubuntu Server Edition to fill in the survey. We interpret this as making it likely that this survey undercounts

- users in countries with pervasive broadband
- users in larger organisations

The data does run slightly contrary to other indicators of where the larger numbers of our users are located which is why we draw this conclusion.

However, the data set is so large, even with these caveats, it is a valid indication of where large number of users are using Ubuntu Server Edition, in what industries and for what purpose. Therefore we would like to share it with the growing number of Ubuntu Server users.

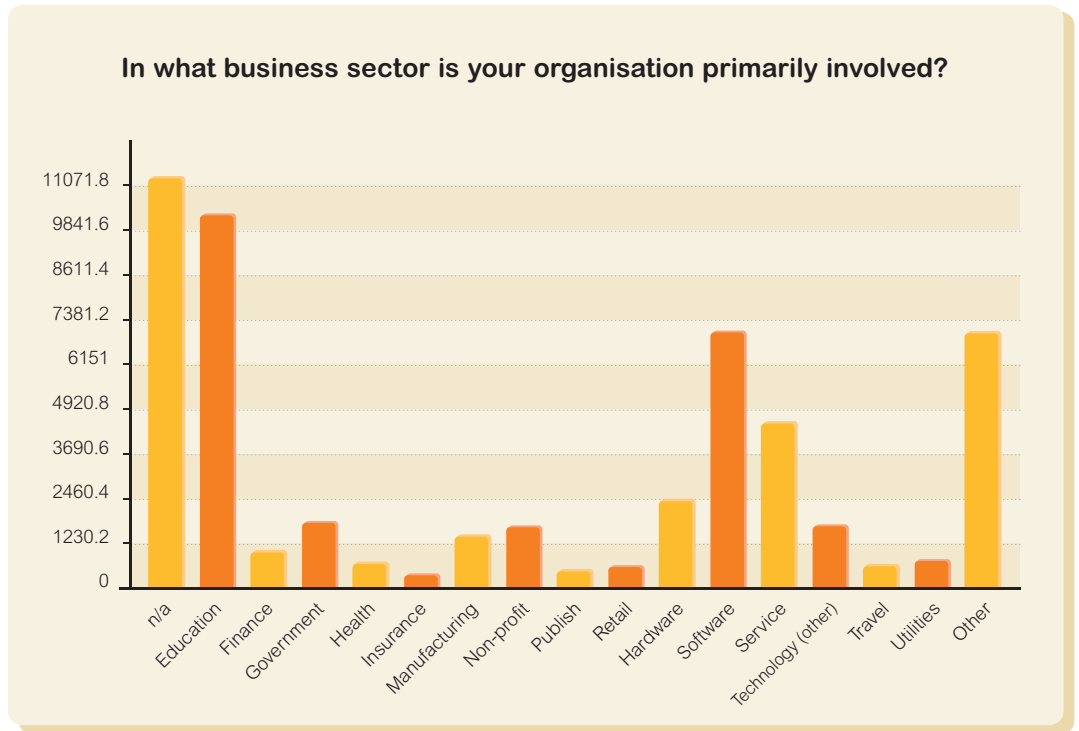
Overall respondents: 50202

Date of sample: 16th June 2008

Question 1



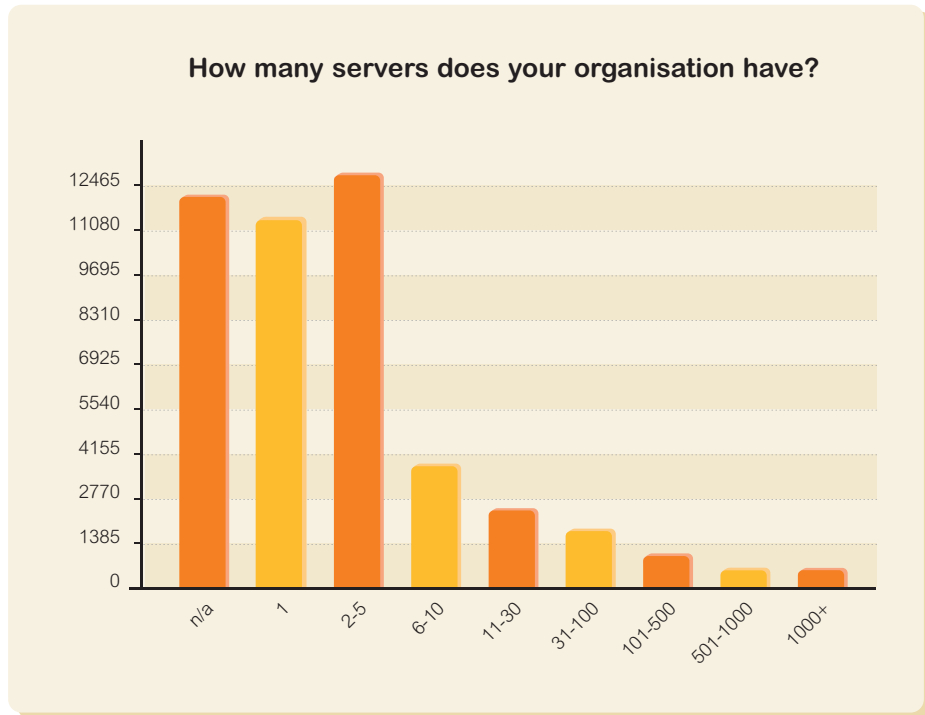
Question 2



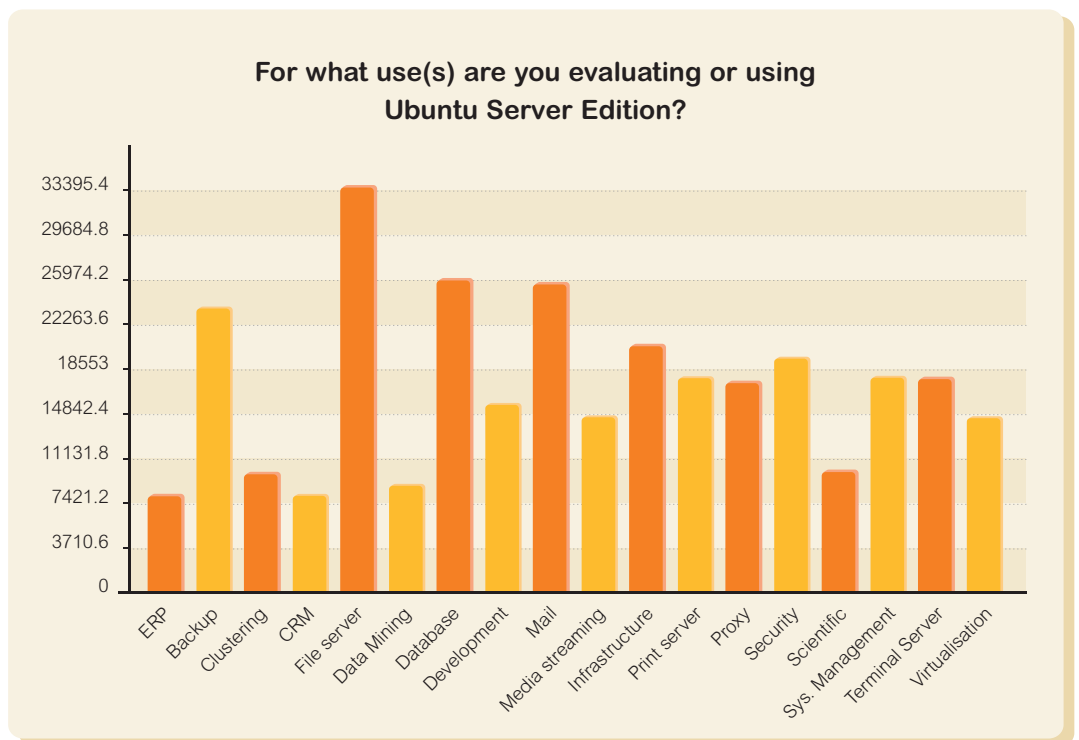
Question 3



Question 4

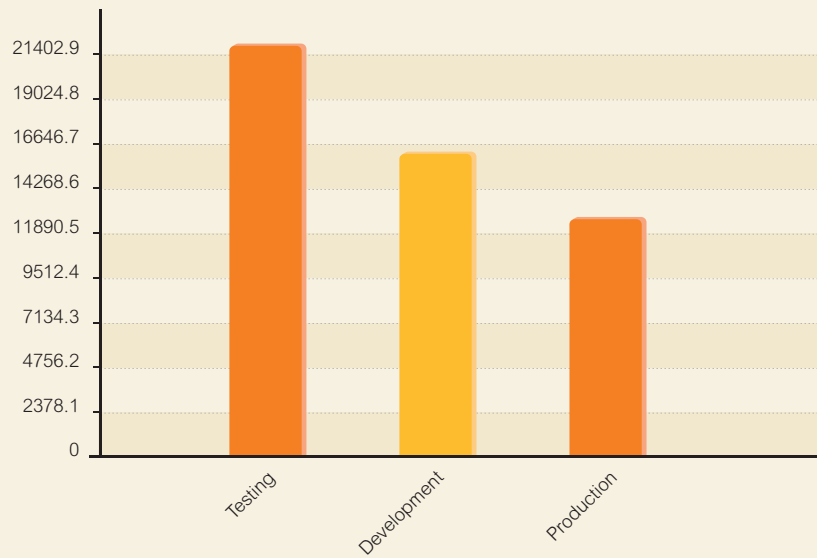


Question 5



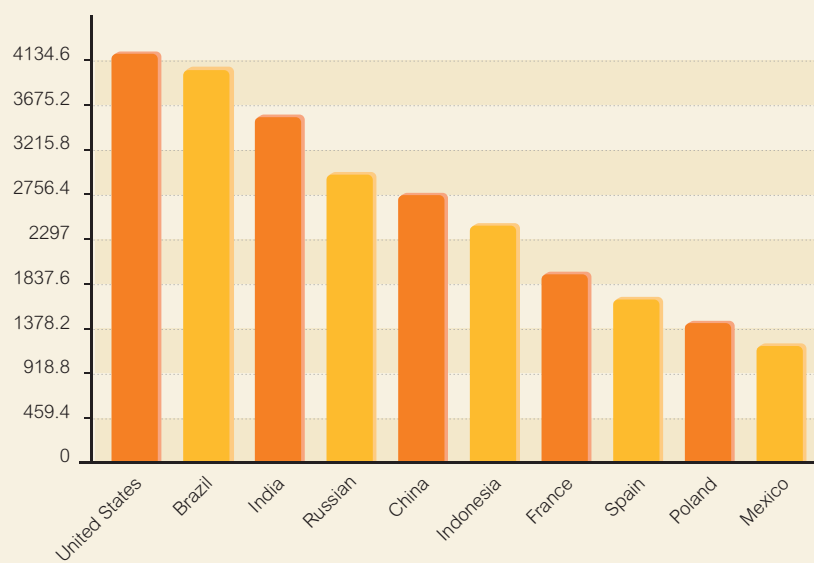
Question 6

If you currently run Ubuntu Server Edition on some of your servers, are they in development, testing or production?



Question 7

Top 10 Countries by CD request



Question 1

How many employees work in your organisation?

- 1
- 2 - 5
- 6 - 10
- 11 - 30
- 31 - 100
- 101 - 500
- 501 - 1000
- 1000+

Question 2

In what business sector is your organisation primarily involved?

- Education
- Finance
- Government/Administration
- Health
- Insurance
- Manufacturing
- Non profit
- Publishing
- Retail
- Technology (Hardware)
- Technology (Software)
- Technology (Service)
- Technology (Other)
- Travel/Transportation
- Utilities
- Other

Question 3

What is your role in the purchasing process within your organisation?

- I approve final purchasing/deployment decisions
- I make purchasing/deployment decisions
- I influence purchasing/deployment decisions
- I am primarily a user of technology
- Other

Question 4

How many servers does your organisation have?

- 1
- 2 - 5
- 6 - 10
- 11 - 30
- 31 - 100
- 101 - 500
- 501 - 1000
- 1000+

Question 5

For what use(s) are you evaluating or using Ubuntu Server Edition?
(tick all that apply)

- Backups
- File server
- Scientific
- Clustering
- Mail Server
- System management
- CRM
- Media streaming/processing
- Terminal server
- Data-mining/Analysis
- Network infrastructure
- Virtualization
- Database
- Print server
- Web server (or web application server)
- Development/Test
- Proxy/Caching
- ERP
- Security

Question 6

If you currently run Ubuntu Server Edition on some of your servers, are they in? (tick all that apply)

- Test
- Development
- Production

